

Guidelines for New Airlines in Macau International Airport

For both scheduled or non-scheduled, and passenger or freighter operations set up in Macau, the following could guide you through the process and connect with the respective organizations, facilitating the flight set up process for your carrier in Macau International Airport (MFM).



* All parties could be contacted simultaneously

* Setup time approximately one month. Kindly ensure ample time for training arrangement before flight commencement

Scope of area	Organization	Contact Details
Flight Permit Application	 <p>澳門特別行政區 REGIÃO ADMINISTRATIVA ESPECIAL DE MACAU 民航局 AUTORIDADE DE AVIAÇÃO CIVIL CIVIL AVIATION AUTHORITY</p> <p>Civil Aviation Authority of Macao SAR (AACM)</p>	<p>For online application https://fltapp.aacm.gov.mo/login</p> <p>Application via email flightauthorization@aacm.gov.mo</p>
Airport Owner	 <p>澳門國際機場專營股份有限公司 -Soc. do Aeroporto Internacional de Macau S.A.R.L. Macau International Airport Co. Ltd.</p> <p>Macau International Airport Company Limited (CAM)</p>	<p>Airport Facilities Utilization unlilian@macau-airport.com</p> <p>Slot Application, Negotiation, Allocation/ Landing & Parking Assignment airportsupervisor@aod.macau-airport.com</p> <p>DCS/LDCS system enquiry and setup elisaalba@aod.macau-airport.com</p>
Ground Handling Company	 <p>A MENZIES AVIATION PARTNERSHIP</p> <p>Menzies Macau Airport Services Limited (MMAS)</p>	<p>For business enquiry, please fill in https://www.menziesaviation.com.mo/SendForm/</p> <p>For other enquiries enquiries.mfm@menziesaviation.com</p>
Catering Services	 <p>SERVAIR MACAU</p> <p>Macau Catering Services Company Ltd. (MCS/ Servair)</p>	<p>cust.mgr@mcs-airport.com</p>
Aircraft Fueling Services	 <p>南光石油化工有限公司</p> <p>Nam Kwong Petroleum & Chemicals Co., Ltd. (NKOIL)</p>	<p>ouhuiqiang@namkwong.com.mo airport@nkoil.com.mo</p>